

# **Family Health Center**

**OF ASHLAND CITY PLLC**

**Rural Health Clinic**

342 Frey Street, Ashland City, TN 37015 \* 615-792-1199 \* Fax: 615-792-9331

## **FAMILY ASSISTANCE PLAN**

### **Policy**

Family Health Center of Ashland City PLLC (FHCAC) operates a program intended to enhance the health status of the community it serves. Our policy is to provide essential services regardless of the patient's ability to pay. Discounts are offered depending upon family income and size. A sliding fee schedule is used to calculate the basic discount and is updated each year using the federal poverty guidelines. Once approved, the discount will be honored for six months (annually in the case of disability status), after which the family must reapply. The ability to pay will be judged by applying 200% of the Federal Poverty Income guidelines set forth by the U.S. Department of Health and Human Services. Patients who fall within the guidelines will be assigned the appropriate level of charity adjustment with the following exceptions: all rural health clinic visits will have a nominal \$18.00 (eighteen dollar) charge assigned per visit unless financial hardship would keep the patient from obtaining appropriate primary care. The \$18.00 nominal fee would not apply to visits that do not involve a face to face encounter with the provider.

### **Discount Application**

A completed application including required documentation of the home address, household family income, and insurance coverage must be on file and approved by the administrator before a discount will be granted. If the applicant appears eligible for Medicaid, a written denial of coverage by Medicaid may also be required.

### **Services Covered and Excluded**

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| Medical:       | The discount is applied to all in-office services and off-site services supplied by FHCAC providers. Only medically necessary services will be provided at a discount.   |
| Lab & X-ray:   | The discount is applied to in-office laboratory and x-ray services. Reference laboratory tests and consulting radiology interpretations are excluded. Our reference lab, Path Group Labs, offers a 40% self-pay discount when paid within 60 days. |
| Referred Care: | The discount is not applied to out-of-office referred care such as emergency room, hospital care, specialty care, and diagnostic tests such as CAT scans, MRIs, and infertility counseling.  |

### **Procedure**

Family assistance information and applications will be furnished upon request. All applications will be considered for a 30-day or longer retroactive time frame and retroactive decisions will be made on a case by case basis. The patient and/or guardian will be notified of eligibility within 10 days of receipt of their completed application.